

# SUGGESTION BOX



## REPORT CARD 2018

The Suggestion Box has been in place for almost a year now. Have you used it?

This is a summary of all the ideas sent in and what we did with them.

Total suggestions given 16

Implemented 6

Still in process 6

### What was successfully implemented?

1. Rewards & recognition system now in place
2. Cricket team now have regular matches & t shirts
3. Regular review meetings for BD & Consulting
4. We need one set of targets across M+V
5. Add all customers' details to DROPS
6. Travel Rates Review

### Still being worked on

- Medical room trial ongoing
- Employee Handbook revised\*
- Grey HR deducting EL
- Incentives for referrals
- Brand building
- Management training

### What didn't get implemented:

1. The family get together will need to wait until 2019
2. Inter-linking SOPs - has not been prioritised
3. Medclaim coverage increase - now possible in this year's budget
4. Key Account Managers have been introduced for a number of clients, but regular meetings have not.

## SO, HOW DID WE DO?

Do you think we did OK? Do you have a suggestion? Do you want to be part of the team?  
Click & tell us! <https://www.maiervidorno.com/suggestion-box/>

\* This original suggestion was for M+V uniforms. This was analysed and will not work for our structure - so we agreed to update M+V's dress code in the Employee Handbook.